# EMBRACING THE DIGITAL SHIFT: OPERATIONAL IMPACT OF E-INVOICING

The e-Invoicing system is about to transform business operations, potentially presenting initial challenges during the transition. However, once integrated, it is expected to streamline processes and enhance compliance.

For transmission of e-Invoices, there are dual pathways. Businesses can choose between utilizing the IRB's MyInvois Portal or opting for direct API integration based on their operational needs and capacities.

a)   e-Invoice model and transmission mechanism (via MyInvois Portal)
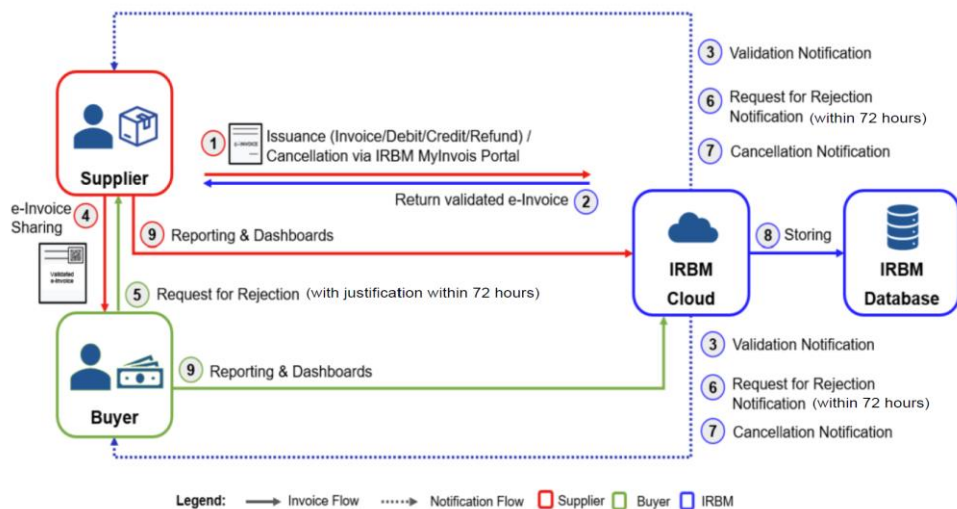
The MyInvois Portal platform (assessable by all taxpayers) is a free solution offered by the IRB which contains all functionalities required for taxpayers (Suppliers) to issue e-Invoice.

b)   e-Invoice model and transmission mechanism [via Application Programming Interface ("API") integration]
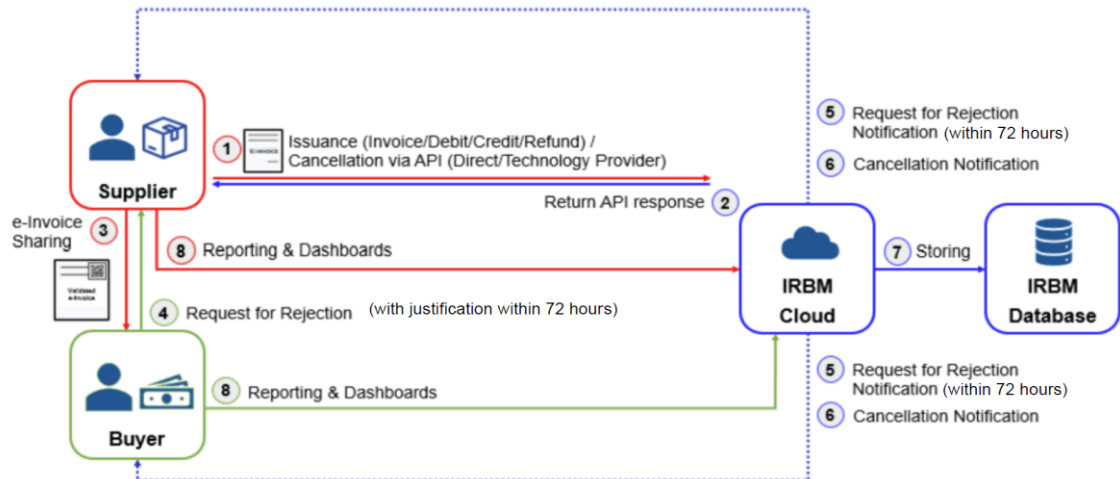
The API integration enables direct data transmission between the taxpayers system and the IRB's MyInvois System. The following are 3 different methods to transmit e-Invoices via API:

i.   Direct integration of the taxpayers ERP system with the MyInvois System;
ii.   Through PEPPOL service providers; or
iii.   Through non-PEPPOL service providers.

Process flow of an e-Invoice in Malaysia

Process	Details
e-Invoice issuance	Submit e-Invoice to the IRB via the MyInvois Portal or through a third-party e-invoicing software (API)
Validation and validation notification	The IRB performs certain validation checks and notifies the buyer and supplier of the validated e-Invoice near real time. A Unique Identifier Number, date and time of validation and validation link will be assigned to the validated e-Invoice.
e-Invoice sharing	Supplier to share the visual representation of the validated e-Invoice with a QR code embedded.
Rejection and cancellation	Optional rejection (buyer side) and optional cancellation (supplier side) requests to be made within 72-hour time limit, after which the invoice is considered valid. Any corrections or amendments made after the 72-hour limit will need to go through the same validation process using credit, debit or refund notes.